

Water Quality Compliance

The water in Mt. Laurel is tested year round which includes daily operational sampling through compliance monitoring dictated by both state and federal regulations, and in all cases the water and the parameters tested for are consistently within or exceed those regulated parameters confirming that the water as delivered to our customers is safe for use as potable water. We will continue to be, as in the past, as knowledgeable and vigilant to changes in water quality issues and regulatory compliance which protects all who use our water.

There are three distinct categories of water quality that our customers bring to our attention they are: taste and odor, discoloration, staining, and particles in the water.

Through service calls and complaint investigation we find that most problems occur locally and the causes accredited to a handful of factors which include: water main breaks, hydrant flushing both legal and illegal, valve replacements and exercising and occasionally a dead end in the system or water demand situations either increased as during the spring and summer months or low demands in places of limited use such as public buildings, schools, or offices. The remainder of the calls can be further identified at the customer's homes or businesses and some of these causes are: hot water tanks that haven't been flushed, point of use filtration systems either undersized or installed incorrectly as to location in the home plumbing system, ice makers and water dispensing equipment on refrigerator doors point of use faucets or drinking fountains and drains.

For additional information regarding our water quality please review the Current Water Quality Report (CCR link) on our website.